

Our team of 200+ is here to help you power through your loss.

CONTACT US RIGHT AWAY IF:

An accident occurs.

Your vehicle is damaged.

Someone was injured or someone else's vehicle was damaged.

Even if your driver or employee wasn't injured and your vehicle wasn't damaged.

Police, fire or an ambulance responded to the scene.

Your vehicle is stolen.

To report a claim or check the status of a claim, call:

866-576-7971

To report a claim online, visit:
www.iatinsurance.com/claims



PO Box 17449 · Raleigh, NC · 27619-7449

HOW TO REPORT A CLAIM



www.iatinsurance.com/claims

REPORT A CLAIM

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HAVE THIS INFORMATION HANDY:

- Your contact information.
- The name and contact information of your driver involved in the accident.
- Insurance information for anyone else involved in the accident.
- The date and location of the accident.
- A description of what happened while memory is fresh.
- A description of any alleged injuries.
- Photos and videos of the accident, including:
 - o All vehicle damage
 - o Drivers' licenses and insurance cards for others involved
 - o The scene including road signs or mile markers

If you have telematics and/or dash-cams in your vehicles, please save and provide us with that information.

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**PROTECTING THE PEOPLE
AND BUSINESSES THAT
KEEP AMERICA MOVING.**

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WHAT'S NEXT?

1. ACKNOWLEDGMENT

We will provide you with your claim number and the name and contact information of your designated claims professional.

2. CONTACT

Within one business day, a claims professional will contact you to discuss the claim.

3. EVALUATION

The claims professional will evaluate the loss by reviewing the facts of the loss and the coverage provided by your policy. They will gather information which may include requesting police reports, talking to witnesses, and reviewing documents.

4. RESOLUTION

The claims professional will determine a strategy to resolve your claim.

5. RECOVERY

If you or your driver are not at fault for the accident, we may engage our claims professionals who will work to recover from other parties the amounts paid by IAT, including your deductible.